

GET YOUR DEVICE READY

FOLLOW THESE STEPS TO GET YOUR DEVICE READY FOR YOUR ONLINE-PROCTORED EXAM

| STEP | RECOMMENDED TECHNICAL SPECIFICATIONS | | | | | | | | |
|--------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------|------------------------------------------------------------------------------------------------------|----------------|----------------------------------------------------------------------------------------------------------------------------------------------|--------------------------|----------------------------------------------------------------------------------------------------------------------------------------|
| STEP 1. | <p>CONFIRM THE DEVICE YOU INTEND TO USE FOR YOUR EXAM</p> <p>An Apple Mac or PC is acceptable, in either a desktop or laptop form.</p> <p>We recommend you do not use a work computer to undertake the systems test OR online-proctored exam. Work computers generally have restrictions that may prevent successful exam delivery, such as corporate firewalls (including VPNs) or proxies, which can cause this method to fail.</p> <p>We recommend undertaking your systems test and exam on a personal computer.</p> <p>Please note: All tablets/ touch-screen devices are strictly prohibited, unless it has a physical keyboard and meets the operating system requirements outlined below.</p> | | | | | | | | |
| STEP 2. | <p>CHECK YOUR DEVICE SOFTWARE</p> <p>You'll need to check the Operating system; Display resolution; Internet browser version and settings; and Webcam settings</p> <p>You can check these all in 'Settings' for a PC; or in 'About this Mac' for an Apple Mac device.</p> <p>Alternatively, consider using a site such as www.whatsmybrowser.org which detects your settings and will provide this information for you as shown below:</p> <table border="1" data-bbox="316 1131 1428 2060"> <tbody> <tr> <td data-bbox="316 1131 513 1751">Operating system</td> <td data-bbox="513 1131 1428 1751"> <p>May be:</p> <ul style="list-style-type: none"> Windows 10 (64-bit) Windows 8.1 (64-bit) – (all editions except 'RT') macOS High Sierra (10.13) and above – (excluding beta versions) <p>Note: macOS, starting with Mojave, now requires permission from the user to allow any hardware access to an application, which includes OnVUE (proctorapp). Candidates should be prompted to allow this application.</p> <p>Note: Windows Operating Systems must pass Genuine Windows Validation.</p> <ul style="list-style-type: none"> Windows 7, Windows Vista and Windows XP are strictly prohibited for exam delivery All Linux/Unix based Operating Systems are strictly prohibited </td> </tr> <tr> <td data-bbox="316 1751 513 1859">RAM</td> <td data-bbox="513 1751 1428 1859"> <p>Recommended: 4 GB RAM or more</p> <p>Minimum Required: OS specified Minimum RAM</p> </td> </tr> <tr> <td data-bbox="316 1859 513 1966">Display</td> <td data-bbox="513 1859 1428 1966"> <p>Recommended: 1920 x 1080 or higher, in 32-bit colour</p> <p>Minimum Required: 1024 x 768 in 16-bit colour</p> </td> </tr> <tr> <td data-bbox="316 1966 513 2060">Internet Browsers</td> <td data-bbox="513 1966 1428 2060"> <p>The newest versions of Microsoft Edge, Safari, Chrome, and Firefox, or Internet Explorer 11.</p> </td> </tr> </tbody> </table> | Operating system | <p>May be:</p> <ul style="list-style-type: none"> Windows 10 (64-bit) Windows 8.1 (64-bit) – (all editions except 'RT') macOS High Sierra (10.13) and above – (excluding beta versions) <p>Note: macOS, starting with Mojave, now requires permission from the user to allow any hardware access to an application, which includes OnVUE (proctorapp). Candidates should be prompted to allow this application.</p> <p>Note: Windows Operating Systems must pass Genuine Windows Validation.</p> <ul style="list-style-type: none"> Windows 7, Windows Vista and Windows XP are strictly prohibited for exam delivery All Linux/Unix based Operating Systems are strictly prohibited | RAM | <p>Recommended: 4 GB RAM or more</p> <p>Minimum Required: OS specified Minimum RAM</p> | Display | <p>Recommended: 1920 x 1080 or higher, in 32-bit colour</p> <p>Minimum Required: 1024 x 768 in 16-bit colour</p> | Internet Browsers | <p>The newest versions of Microsoft Edge, Safari, Chrome, and Firefox, or Internet Explorer 11.</p> |
| Operating system | <p>May be:</p> <ul style="list-style-type: none"> Windows 10 (64-bit) Windows 8.1 (64-bit) – (all editions except 'RT') macOS High Sierra (10.13) and above – (excluding beta versions) <p>Note: macOS, starting with Mojave, now requires permission from the user to allow any hardware access to an application, which includes OnVUE (proctorapp). Candidates should be prompted to allow this application.</p> <p>Note: Windows Operating Systems must pass Genuine Windows Validation.</p> <ul style="list-style-type: none"> Windows 7, Windows Vista and Windows XP are strictly prohibited for exam delivery All Linux/Unix based Operating Systems are strictly prohibited | | | | | | | | |
| RAM | <p>Recommended: 4 GB RAM or more</p> <p>Minimum Required: OS specified Minimum RAM</p> | | | | | | | | |
| Display | <p>Recommended: 1920 x 1080 or higher, in 32-bit colour</p> <p>Minimum Required: 1024 x 768 in 16-bit colour</p> | | | | | | | | |
| Internet Browsers | <p>The newest versions of Microsoft Edge, Safari, Chrome, and Firefox, or Internet Explorer 11.</p> | | | | | | | | |

| | |
|-----------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Internet Connection | <p>For optimal performance, a reliable and stable connection speed of 3 Mbps down/up is required.</p> <p>We recommend testing on a wired network as opposed to a wireless network.</p> <p>If testing from home, ask others within the household to avoid internet use during your exam session.</p> <p>Tethering to a mobile hotspot is explicitly prohibited.</p> |
| Webcam | <p>Webcam must have a minimum resolution of 640x480 @ 10 fps.</p> <p>Webcam may be internal, or an external webcam connected to the computer.</p> <p>Note: macOS users may need to allow OnVUE within their System Preferences: Security & Privacy: Privacy settings for camera.</p> |
| Sound and Microphone | <p>Verify the audio and microphone are not muted.</p> <p>Headphones and headsets (wired or Bluetooth) are not allowed.</p> <p>Note: macOS users may need to allow OnVUE within their System Preferences: Security & Privacy: Privacy settings for microphone.</p> |

STEP 3. CHECK YOUR BROWSER SETTINGS

Internet Cookies **must be enabled**.

Any pop-up blocking setting(s) **must be disabled**.

STEP 4. CHECK YOUR POWER

Ensure you are connected to a power source before starting your exam to avoid draining your battery during the exam.

STEP 5. CHECK YOUR LOCK SCREEN SETTINGS

Recommended: Turn off your lock screen setting completely, to ensure you are not locked out of your exam.

Minimum Required: Extend your lock screen settings to at least **10 minutes**, to allow sufficient time for your unscheduled break and any pauses you take to contemplate your exam responses.