

EMOTIONAL INTELLIGENCE – THE KEY TO OUTSTANDING LEADERSHIP

KUALA LUMPUR 11 – 12 NOVEMBER 2019

INTRODUCTION

Your skills can land you a great job but emotional intelligence is what enables you to keep it, and more importantly, get promoted and motivate those around you. In fact, according to research, emotional intelligence matters twice as much as both technical and analytical skills combined.

This workshop aims to help you enhance your performance by developing the ability to use your emotions in a positive and constructive way in communication, interaction and relationships with others.

LEARNING OUTCOMES

- Describe the importance of emotional intelligence to effective leadership.
- Increase the level of emotional intelligence in four areas.
- Apply the principles of emotional intelligence to key leadership activities.
- Increase the emotional intelligence.

WHO SHOULD ATTEND

Individuals who wish to further understand emotional intelligence and its impacts on their personal growth, career advancement and future development.

PRESENTER

Dr Jerome-Pierre Bonnifay

EARLY BIRD SPECIAL

Enjoy **10%** savings when you register online at least **one** month before the workshop date.

EVENT DETAILS

Monday 11 – Tuesday
12 November 2019

TIME
9.00am – 5.00pm

VENUE
CPA Australia
Seminar Room
Suite 10.01, Level 10
The Gardens South Tower
Mid Valley City
Lingkaran Syed Putra
59200 Kuala Lumpur

FEE (inclusive of 6%
Service Tax, lunch and
tea-breaks)
Member: RM699.60
REP/Member staff:
RM911.60
Non-member: RM1100.00



Based on the merit
of each applicant

LEVEL
PROFICIENT

CLAIM UP TO
16 CPD HOURS



EMOTIONAL INTELLIGENCE – THE KEY TO OUTSTANDING

KEY TOPICS COVERED

Introduction to emotional intelligence

- Definition of emotional intelligence (EI)
- Four components of EI
- Importance of EI to effective leadership
- Negative consequences of low EI in leaders and organisations
- EI management competencies

Leading yourself in an EI way

- Recognise your emotions and their effects
- Self EI assessment-knowing your strengths and limits
- Emotional self-control
- Developing your personal charisma – transparency, optimism, initiative, adaptability

Building relationships in an emotionally intelligent way

- Awareness of others' feelings, needs and concerns
- Apply the Principles of EI to building trusting relationships

Leading others in an EI way

- Managing the emotional state of others
- Creating an inspiring vision
- Sensing others' development needs and bolstering their abilities
- Making more informed decisions
- Initiating or managing change
- Influencing and inspiring others
- Applying EI to deal with difficult personalities

Building and EI team

- Creating a culture that encourages openness and trust
- Creating group synergy in pursuing collective goals
- Applying EI to deal with conflict
- Increase the EI of your teams and entire organisation

SPEAKER'S PROFILE

DR. JEROME-PIERRE BONNIFAY

Dr. Jerome is a human resources and training consultant. He has over 21 years of worldwide experience in training organisations at middle and senior levels across most management functions. His global approach and passion for 'Whole Brain thinking' has earned him a reputation of being a global authority and evangelist of emotional intelligence, a concept he firmly believes, should be deeply rooted and incorporated in the framework of human capital development. Emotional intelligence will develop the in-depth power of individuals, enabling them to manage themselves in order to manage others.

He has created a wide number of training modules within the soft skills range, from sales and marketing to management and supervisory skills, customer service excellence, emotional intelligence, negotiation and influencing skills, and team-building processes. He has also built and implemented assessment centres, appraisal systems, and training needs analysis's processes.

He is a HBDI™ and YAPDI™ certified practitioner and also a Certified HRDF Trainer. He holds a PhD in Psychology, an MBA in Human Resources from the Frederick Taylor University in California, and a BA in Law and Economics from the University of Poitiers, France.

REGISTRATION FORM

Save 10% on workshops when you register online at cpaaustralia.com.au/malaysiatraining. You can also return completed form to CPA Australia.

✉ CPA Australia (M) Sdn Bhd (291307-P), Suite 10.01, Level 10, The Gardens South Tower,
Mid Valley City, Lingkaran Syed Putra, 59200 Kuala Lumpur

☎ +603 2267 3388 📠 +603 2287 3030 @ cpd.malaysia@cpaaustralia.com.au

1 PARTICIPANT DETAILS

PARTICIPANT 1		Attending as	<input type="checkbox"/> Member	<input type="checkbox"/> REP / Member staff	<input type="checkbox"/> Non-member
Full name as per I/C	(Dato' / Datin / Dr / Mr / Mrs / Ms)	CPA Australia Member ID			
Position		Email*			
Mobile		Special dietary requirements (if any)			
PARTICIPANT 2		Attending as	<input type="checkbox"/> Member	<input type="checkbox"/> REP / Member staff	<input type="checkbox"/> Non-member
Full name as per I/C	(Dato' / Datin / Dr / Mr / Mrs / Ms)	CPA Australia Member ID			
Position		Email*			
Mobile		Special dietary requirements (if any)			
PARTICIPANT 3		Attending as	<input type="checkbox"/> Member	<input type="checkbox"/> REP / Member staff	<input type="checkbox"/> Non-member
Full name as per I/C	(Dato' / Datin / Dr / Mr / Mrs / Ms)	CPA Australia Member ID			
Position		Email*			
Mobile		Special dietary requirements (if any)			

REP refers to CPA Australia's Recognised Employer Partners. View our partners at cpaaustralia.com.au/rep

Member staff refers to staff from a CPA member's firm or organisation.

*Workshop confirmation will be sent to the stated email address.

2 CONTACT AND BILLING INFORMATION

Contact Person		Billing Address			
Phone					
Email					
Company Billing Name		State	Postcode		
Business Registration no.		Industry			

3 WORKSHOP AND PAYMENT DETAILS

NO.	WORKSHOP TITLE	DATE	LOCATION	PRICE	QTY	FEE (RM)
1						
2						
3						
TOTAL						RM

4 MAKE A PAYMENT

Do you want the electronic tax invoice/receipt to be under the company's name? Yes No

Payment method Credit card: Visit cpaaustralia.com.au/malaysiatraining to register and pay with your credit card with MYR.

Cheque: Make payable to 'CPA Australia (M) Sdn Bhd' Cheque number

Please indicate registrants full name, membership number and contact number on the back of the cheque.

For other methods of payment, call **+603 2267 3388**

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By signing where indicated below, I agree that I have read, understand and accept the Terms and Conditions above and the Privacy Statement which can be found at CPA Australia's Privacy Policy cpaaustralia.com.au/utilities/privacy/privacy-policy.

Signature / /