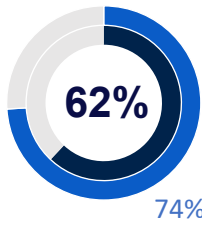
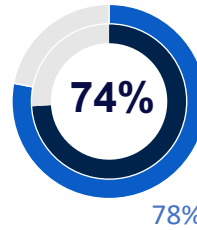


Technology adoption

2025 2024

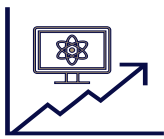


More than 10 per cent of revenue from online sales



More than 10 per cent of their sales through digital payment platforms

Asia Pacific average



49% found investments in technology improved profitability

56%



35% lost time or money due to a cyberattack in 2024

37%



39% reviewed business cybersecurity protections

52%



Computer equipment was the top technology investment

Artificial intelligence

Growth for 2025

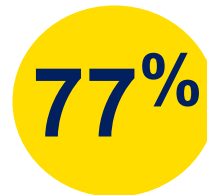


66% business reported growth in 2025 vs 62% survey average

Outlook for 2026



75% expect the economy to grow



77% anticipate business growth

Recommendations



Re-orient digital support towards AI, automation, and data use



Prioritise productivity-enhancing responses over short-term relief



Improve access to investment finance to support digital transformation and resilience