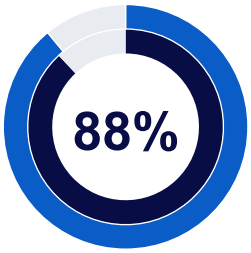
CPA AUSTRALIA

Business Technology Report 2026

Australia

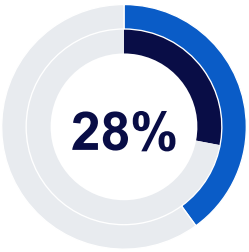
AI adoption and governance in 2026

Australia | Asia - Pacific average



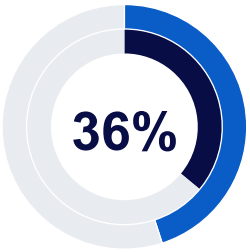
89%

use Artificial Intelligence (AI)



40%

use agentic AI



45%

use custom-built or in-house developed AI tools

Measures of AI integration

10%

use AI widely and have deeply embedded it in the business

43%

use AI in several business areas, but have not deeply embedded it

26% of employees use AI tools with little or no oversight or guidance

Top positive impact of AI	Top negative impact of AI
Increased productivity	Data privacy concerns
Improved employee experience	Dependence on AI and reduced human oversight

Technologies expect to use more of in 2027

57%

expect to use data analytics and visualisation software

50%

expect to use Artificial Intelligence

40%

expect to use cybersecurity software

Recommendations

- Prioritise deeper AI integration across business processes, systems and decision-making
- Set clear AI rules and retain human oversight
- Train employees and management to use AI effectively

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