

# CASE STUDY

## FINANCIAL ABUSE OF OLDER PEOPLE

### Case study two: Sibling disagreement, possible greed, capacity

**Source: Senior Rights Victoria**

#### **Background**

Bob and Mary have been living happily in their home for 60 years. They receive informal and formal support to remain living independently in their own home. Their daughter, Jane, takes them shopping and to appointments and the local Council provide meals on wheels and cleaning services on a regular basis.

Bob and Mary's other daughter, Susan, has had a longstanding conflict with Jane about their parents living situation. Susan thinks that Bob and Mary should move into a nursing home. She is worried that their health has been deteriorating over recent years and she is concerned about what will happen to them in the future.

#### **Issues for practitioners**

Susan comes to you to get assistance to fill out an Assets Assessment form for Residential Care. Bob and Mary have been your clients for 20 years and you hold all the information that is relevant to this form. Susan tells you that Bob and Mary are aware that she is assisting them.

- What questions do you have for Susan?
- Do you help Susan complete the Assets Assessment form?
- What do you say to Bob and Mary?
- How would the situation be different if Bob and Mary asked you for help to fill out the form?

BE HEARD.  
BE RECOGNISED.

