

# GET YOUR DEVICE READY

## FOLLOW THESE STEPS TO GET YOUR DEVICE READY FOR YOUR ONLINE-PROCTORED EXAM

STEP	RECOMMENDED TECHNICAL SPECIFICATIONS				
STEP 1.	<p><b>CONFIRM THE DEVICE YOU INTEND TO USE FOR YOUR EXAM</b></p> <p>An Apple Mac or PC is acceptable, in either a desktop or laptop form. You may connect an external mouse or keyboard if that is your preference (wired, wireless or Bluetooth).</p> <p>We recommend you <b>do not</b> use a work computer to undertake the systems test OR online-proctored exam. Work computers generally have restrictions that may prevent successful exam delivery, such as corporate firewalls (including VPNs) or proxies, which can cause this method to fail.</p> <p>We recommend undertaking your systems test and exam on a personal computer.</p> <p><b>Please note:</b> All tablets/ touch-screen devices are strictly prohibited, unless it has a physical keyboard and meets the operating system requirements outlined below.</p>				
STEP 2.	<p><b>CHECK YOUR DEVICE SOFTWARE</b></p> <p>You'll need to check the Operating system; Display resolution; Internet browser version and settings; and Webcam settings</p> <p>You can check these all in 'Settings' for a PC; or in 'About this Mac' for an Apple Mac device.</p> <p>Alternatively, consider using a site such as <a href="http://www.whatsmybrowser.org">www.whatsmybrowser.org</a> which detects your settings and will provide this information for you as shown below:</p> <table border="1" data-bbox="316 1198 1428 1926"> <tbody> <tr> <td data-bbox="316 1198 513 1818"><b>Operating system</b></td> <td data-bbox="513 1198 1428 1818"> <p>May be:</p> <ul style="list-style-type: none"> <li>Windows 10 (64-bit)</li> <li>Windows 8.1 (64-bit) – (all editions except 'RT')</li> <li>macOS High Sierra (10.13) and above – (excluding beta versions)</li> </ul> <p><b>Note:</b> macOS, starting with Mojave, now requires permission from the user to allow any hardware access to an application, which includes OnVUE (proctorapp). Candidates should be prompted to allow this application.</p> <p><b>Note:</b> Windows Operating Systems must pass Genuine Windows Validation.</p> <ul style="list-style-type: none"> <li>Windows 7, Windows Vista and Windows XP are strictly prohibited for exam delivery</li> <li>All Linux/Unix based Operating Systems are strictly prohibited</li> </ul> </td> </tr> <tr> <td data-bbox="316 1818 513 1926"><b>RAM</b></td> <td data-bbox="513 1818 1428 1926"> <p><b>Recommended: 4 GB RAM</b> or more</p> <p><b>Minimum Required: OS specified Minimum RAM</b></p> </td> </tr> </tbody> </table>	<b>Operating system</b>	<p>May be:</p> <ul style="list-style-type: none"> <li>Windows 10 (64-bit)</li> <li>Windows 8.1 (64-bit) – (all editions except 'RT')</li> <li>macOS High Sierra (10.13) and above – (excluding beta versions)</li> </ul> <p><b>Note:</b> macOS, starting with Mojave, now requires permission from the user to allow any hardware access to an application, which includes OnVUE (proctorapp). Candidates should be prompted to allow this application.</p> <p><b>Note:</b> Windows Operating Systems must pass Genuine Windows Validation.</p> <ul style="list-style-type: none"> <li>Windows 7, Windows Vista and Windows XP are strictly prohibited for exam delivery</li> <li>All Linux/Unix based Operating Systems are strictly prohibited</li> </ul>	<b>RAM</b>	<p><b>Recommended: 4 GB RAM</b> or more</p> <p><b>Minimum Required: OS specified Minimum RAM</b></p>
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<b>STEP 3.</b>	<p><b>CHECK YOUR BROWSER SETTINGS</b></p> <p>Internet Cookies <b>must be enabled.</b></p> <p>Any pop-up blocking setting(s) <b>must be disabled.</b></p>										
<b>STEP 4.</b>	<p><b>CHECK YOUR POWER</b></p> <p>Ensure you are connected to a power source before starting your exam to avoid draining your battery during the exam.</p>										
<b>STEP 5.</b>	<p><b>CHECK YOUR LOCK SCREEN SETTINGS</b></p> <p><b>Recommended:</b> Turn off your lock screen setting completely, to ensure you are not locked out of your exam.</p> <p><b>Minimum Required:</b> Extend your lock screen settings to at least <b>10 minutes,</b> to allow sufficient time for your unscheduled break and any pauses you take to contemplate your exam responses.</p>										